

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.:	10/648,808	Conf No.:	3940
Filing Date:	August 27, 2003	Art Unit:	3623
Application of:	Armentano <i>et al.</i>	Examiner:	Peter H. Choi
Docket No.:	2003536.129 US2	Customer No.:	28089
Title:	METHOD AND SYSTEM FOR KNOWLEDGE MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM PROFESSIONALS		

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION

In response to the Office Action mailed May 2, 2008, Applicants respectfully request reconsideration of the application in view of the following amendments and remarks.

Amendment to the Specification begins at page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins at page 3 of this paper.

Remarks begin at page 7 of this paper.

Conclusion begins at page 9 of this paper.

Authorization begins at page 11 of this paper.